



## RX Series & E Series Sand Filters

# INSTALLATION AND OPERATING INSTRUCTIONS



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A division of

**FLUIDRA**  
A graphic consisting of four overlapping circles in blue, light blue, green, and yellow.

## RX SERIES SAND FILTERS

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Capacity Table						
Model No.	Tank Diameter	Filter Area	Port Size	6 Hr. Turnover	8 Hr. Turnover	Media Req'd.
RX 280	610 mm	0.29 Sq M	40 mm	85,000ltrs	114,000ltrs	125 kg
RX 360	700 mm	0.38 Sq M	50 mm	130,000ltrs	173,000ltrs	175 kg
RX 400	760 mm	0.43 Sq M	50 mm	144,000ltrs	192,000ltrs	200 kg

Dimensions With Valve Installed			
Model	Height	Width	Shipping Weight
RX 280	105 cm	61 cm	22 kg
RX 360	106 cm	70 cm	32 kg
RX 400	114 cm	76 cm	38 kg

## E SERIES SAND FILTERS

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Model No.	Tank Diameter	Filter Area	Port Size	6 Hr. Turnover	8 Hr. Turnover	Media Req'd
Eco 550	550 mm	0.20 Sq M	40 mm	65,000 ltrs	85,000 ltrs	80 kg
Eco 650	650 mm	0.33 Sq M	40 mm	92,000 ltrs	120,000 ltrs	120 kg
Eco 750	750 mm	0.42 Sq M	50 mm	120,000 ltrs	160,000 ltrs	170 kg

Dimensions With Valve Installed			
Model	Height	Width	Shipping Weight
Eco 550	79 cm	55 cm	13 kg
Eco 650	89 cm	65 cm	17 kg
Eco 750	106 cm	75 cm	28 kg

INFORMATION AND SPECIFICATIONS SUBJECT TO CHANGE WITHOUT NOTICE.

## GENERAL NOTES

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1. When unpacking the filter, be sure the unit is complete and no visible shipping damage has occurred.
2. Allow sufficient clearance around filter system for access and maintenance.
3. Provide adequate ventilation for pumping equipment, installed in conjunction with filter.
4. Provide solid mounting for filter and pump. If installed outdoors, install the system on a slab or solid concrete base to avoid risk of settlement. Filter systems once located with media can exceed a weight of 250 kg. If installed indoors, ensure doorway allows sufficient clearance should filter tank require replacing.
5. Installation of filters and pumps should be located as close to the pool as possible to avoid excessive piping friction loss.
6. If system is installed below pool level it is important to install isolating valves to prevent risk of flooding from back up water, from the pool or spa.
7. The proper media selection is critical to good filter performance. Ensure that the media is an approved form of Quartz Silica, glass or Zeolite.
8. The installation of filters requires no special tools.
9. Confirm that plumbing lines from pool are correctly identified. This will ensure proper connection to markings on filter valve (i.e. "Pump", "Waste", and "Return").

## LOADING FILTER MEDIA

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Once the filter system has been positioned, the installation of filter media may be undertaken as follows:

1. Check filter size in order to determine necessary amount of media required.
2. Double check that the internal system consisting of a lateral hub and stand pipe are intact inside the tank.
3. Fill tank half full with water.
4. Place the disposable loading disc into the upper tank opening and the plastic cover over stand pipe to stabilise the filter and stand pipe. It is important that the stand pipe remains centered through the media loading procedure to ensure alignment with valve assembly opening.
5. Proceed to load correct volume of dry media slowly (if media is saturated loading can be difficult).
6. Once media is loaded discard loading disc and check to determine if stand pipe is properly centered in tank opening.

## INSTALLATION OF SELECTOR VALVE

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1. Following the media loading, clean any media particles or debris from upper surface of tank opening.
2. Install six (6) position selector valve after placing **O-Ring** in cavity in underside of valve body. Place valve into tank opening while ensuring that the **O-Ring** has remained in position.
3. Install selector valve into top tank opening and rotate valve to best suit plumbing lines. Once positioned, fit clamp band assembly around neck of filter and valve and tighten sufficiently for good engagement. **Note: It is not necessary to over tighten.**
4. Double check that incoming pool lines are connected to appropriate valve openings as marked on valve port (i.e. pump, return (pool) and waste).
5. The threaded openings on valve are 40mm or 50mm thread which all accommodate Astral Pool barrel unions supplied with the filter. O-rings are supplied to fit between the multiport valve and barrel union. It is only necessary to tighten by hand. **The use of Teflon tape is not required.**
6. Remove plug from side wall of valve and install threaded pressure gauge using Teflon tape wrap (**do not over tighten**). Minimal hand tightening is adequate to provide a good seal.

## VALVE OPERATION

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The operation and the positions of valve settings are as follows:

Valve Settings	Direction of flow through Valve
Filter (also during vacuuming)	From pump down through valve, through sand bed, up through stand pipe to valve and back through pool return.
Back Wash	From pump, through valve, down through stand pipe, up through sand bed, and through valve to waste.
Rinse	Flow from pump, through valve, down through sand bed, up through stand pipe, through valve to waste. (Position also used for initial start-up and leveling sand bed after Back-wash)
Waste	From pump, through valve to waste. Also position for lowering water level or assist in draining pool.
Closed	From pump to valve without further circulation. Prevents any flow to filter and pool.
Recirculate	From pump through valve to pool. This position bypasses the filter and is used for circulation of pool water only.

**NOTE: Always “STOP” pump when changing selector valve position.**

## INITIAL START - UP

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1. Make sure the correct amount of media is in the filter tank.
2. Prime pump.
3. Set valve handle in BACK WASH position.
4. Start pump and operate in BACK WASH cycle for three (3) minutes. This will purge the filter of excess fines in the media.
5. Turn pump OFF and set valve handle to RINSE. Start pump and run for one (1) minute.
6. Stop pump and set valve handle to FILTER. Restart pump. System is now operating on a normal FILTER cycle.
7. Adjust the valves in the skimmer and main drain lines (if provided) to achieve balanced flow rates.
8. When a pool is filled initially, the filter may have to be BACK WASHED once a day until the water becomes sparkling clear. From that point on, BACK WASH when pressure gauge indicates 30 to 40 kPa higher than at starting pressure.

## OPERATIONAL & INSTALLATION TIPS

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1. Always turn pump “OFF” before changing valve positions.
2. Never run pump dry as it depends on water for lubrication.
3. Always maintain minimum water level to ½ way up the skimmer mouth.
4. Clean pump strainer regularly.
5. Maintain a proper chemical balance in the pool.
6. Maximum operating pressure is 250kPa on RX Series and 140kPa on E-Series.
7. Ensure pressure gauge on valve is positioned so that rain water cannot collect on glass face.
8. Back wash filter regularly for 3-5 minutes each time to ensure sand is completely cleaned.

## Maintenance of your filter

**Maintenance Schedule:** Your new product incorporates moving parts and withstands high velocity water with chemicals in it. Some of these parts will wear in the normal course of use and require regular checks and maintenance. Performing these checks and maintenance will identify parts that have worn and require repair/replacement before further serious damage is sustained. A small amount of regular care and attention to your pool equipment will help ensure long life and trouble free performance.

Timing	Maintenance Check	Service action (if required)
Fortnightly	Check pressure gauge. If pressure increase is greater than 20kPa cleaning may be required	Perform backwash according to instructions
Three Monthly	Check inlet/outlet 'o'rings for leaks	Isolate Pump, turn power off, clean and grease O rings or replace if necessary
Annually	Compare operating pressure of backwashed filter to initial pressure (when new) If using Zeolite or M3, regenerate filter media. This is important in commercial applications as it aids in the removal of ammonias.	If pressure is more than 30 – 40 kPa different from new filter, a media change may be required Add salt to filter media per supplier. Allow to sit for 24 hours then backwash, rinse and return to filter.

**Important note:** Regular maintenance is important to ensure long life and trouble free performance of your pool equipment. If unable to perform the maintenance yourself, contact your local AstralPool office who will arrange a trained service technician to perform the maintenance for you.

Record your Equipment details here for quick reference:

Model No.: \_\_\_\_\_

Serial No.: \_\_\_\_\_

Initial Pressure (kPa): \_\_\_\_\_

## WARRANTY

AstralPool Australia Pty Ltd (ABN 97 007 284 504) ("AstralPool") provides the following warranty in relation to its RX and E Series Sand Filters. ("Product").

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

AstralPool warrants that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship during the warranty period. The warranty periods are set out below and commence 30 days after the date of purchase (to allow for installation). The warranty period may vary for different parts of the Product.

Parts	Warranty Period
6 way multiport valve and internal components including 'o'rings, gaskets and gauges	12 months
Labour service	12 months
RX Series Tank	10 years
E Series Tank	10 year pro-rata; <ul style="list-style-type: none"><li>• 0-2 years 100% covered</li><li>• 3-4 years 80% covered (20% payable)</li><li>• 5-6 years 60% covered (40% payable)</li><li>• 7-8 years 40 % covered (60% payable)</li><li>• 9-10 years 20% covered (80% payable)</li></ul>

If a defect appears in the Product before the end of the warranty period and AstralPool finds the Product to be defective in materials or workmanship, AstralPool will, in its sole discretion, either:

- (a) replace or repair the Product or the defective part of the Product free of charge; or
- (b) Cause the Product or the defective part of the Product to be replaced or repaired by an Authorised AstralPool Service Agent free of charge.

AstralPool reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

## WARRANTY CLAIMS

1. If a fault covered by warranty occurs, the customer must first contact AstralPool at the contact address listed below, or an Authorised AstralPool Service Agent.
2. Any warranty claim must be accompanied by:
  - (a) proof of purchase;
  - (b) full details of the alleged defect; and
  - (c) appropriate documentation (such as historical and maintenance records).
3. The customer must make the Product available to AstralPool or its Authorised AstralPool Service Agent for inspection and testing. AstralPool or its Authorised AstralPool Service Agent will attend the premises where the Product is installed for inspection and testing. If the Product is installed:
  - (a) outside a capital city metropolitan area; and
  - (b) is not within a 20 km radius of an Authorised AstralPool Service Agent;then the customer may have to pay a travel fee.

4. If such inspection and testing finds no defect in the Product, the customer must pay AstralPool's usual costs of service work and testing. If such inspection and testing finds a defect that is not covered by this warranty, the customer must pay AstralPool's usual costs of service work plus any parts and labour required to repair the Product, unless recoverable from AstralPool on the failure of any statutory guarantee under the ACL.

#### **Exclusions**

The warranty will not apply where:

- (a) the customer is in breach of the Terms and Conditions of Sale;
- (b) the Product was used for a purpose other than one it was intended for;
- (c) the Product was repaired, modified or altered by any person other than AstralPool;
- (d) the Product has not been installed, maintained and/or operated in complete compliance with the installation and operating instructions and any instructions by AstralPool;
- (e) the Product has been subject to accident, negligence, alteration, abuse or misuse.

The warranty does not extend to:

- a) normal wear and tear;
- b) weather and other environmental conditions including but not limited to storm, flood, and/or heat wave damage; or
- c) service and maintenance items.

Examples of exclusions include but are not limited to:

- sand used within the filter vessel
- costs incurred when installations prohibit the easy repair and/or removal of the filter

#### **Commercial Installations**

On commercial installations, such as health clubs, motels/hotels and hydrotherapy facilities, the warranty is limited to parts and in field labour (within capital city metropolitan areas or 20 km radius of Authorised AstralPool Service Agents) for a period of 12 months from the date of purchase plus 30 days to allow for installation.

#### **LIMITATIONS**

AstralPool makes no express warranties or representations other than set out in this warranty.

The repair or replacement of the Product or part of the Product is the absolute limit of AstralPool's liability under this express warranty.



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