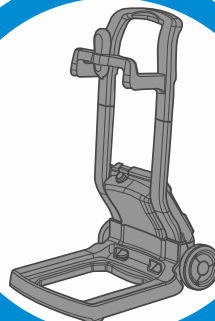


# RBX Robotic Pool Cleaner with Bottom Access

## Operating Instructions



**ASTRALPOOL**



Product 11713  
Product Inst 322

## IMPORTANT SAFETY INSTRUCTIONS

### READ AND FOLLOW ALL THE INSTRUCTIONS

**CAUTION:** Do not plug the power supply into a grounded outlet or do not switch the pool cleaner "ON" if it is not fully immersed in water. Operating the cleaner out of water will cause severe damage immediately and will result in loss of warranty.

Allow the cleaner to remain in the pool for 15 to 20 minutes following the end of its cleaning cycle. This will allow the motors to cool adequately. Do not leave the cleaner in the pool all the time. Always remember to turn the power supply "OFF" and unplug it from the power outlet before removing the cleaner from the pool.

**WARNING:** The cleaner must not be used when people are in the water. For use with swimming pool only

#### Safety Note

- The unit must be supplied through a residual current device (RCD) having a rated residual operating current not exceeding 30 mA
- The connection to the branch circuit should be consistent with the local and national wiring rules (electrical code).
- Mishandling of the unit can result in leakage of lubricants.
- If the supply cord is damaged, it must be replaced by the manufacturer's service agent or a qualified and trained person in order to avoid hazards.



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



**WARNING:** A Ground Fault Current Interrupter (GFCI-USA) or a Residual Current Device (RCD-EUROPE) must be installed to protect your electric outlet and prevent any possible electric shock.

## SAVE THESE INSTRUCTIONS

Dear Customer,

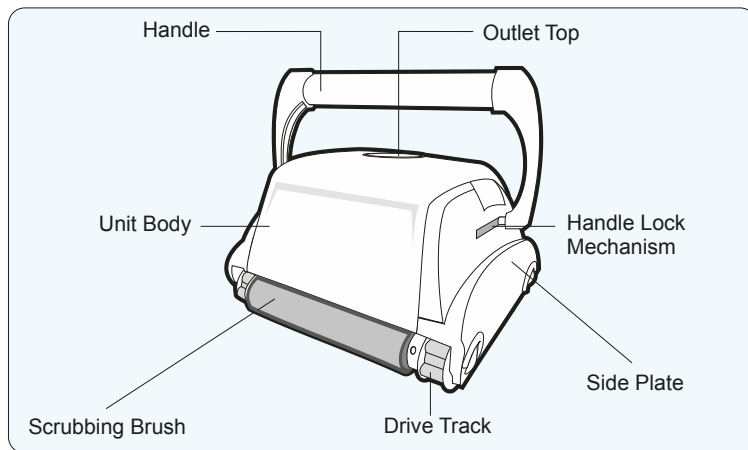
Thank you for choosing our product to clean your pool. We hope that you will enjoy using your new robot to maintain your swimming pool for years to come.

Before you begin to use your robot, please take a few minutes to carefully read these operating instructions.

Again, thank you for choosing our product.

## Components

While the appearance of your cleaner and some of its components may differ from those shown here, the function of the cleaner, operating procedures and maintenance practices are the same.



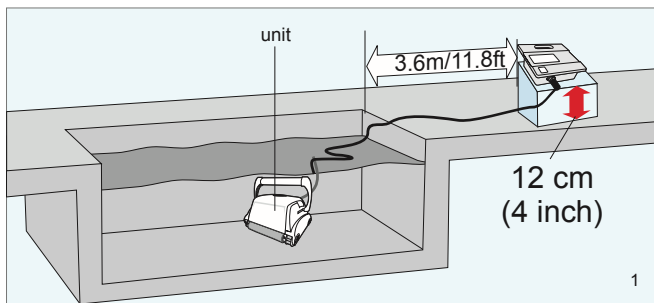
#### Your new automatic pool cleaner contains:

- The robotic pool cleaner with its floating cable.
- The Power Supply (transformer).
- Caddy

**Please read this manual completely before operating your pool cleaner.**

# Operating the pool cleaner

1. Place the power supply (transformer) at least 3.6 meters / 11.8 feet from the pool and at least 12 cm / 4 inch above the surface (fig.1). The transformer will supply low voltage to the cleaner.
2. Uncoil the cable.(fig.1a)

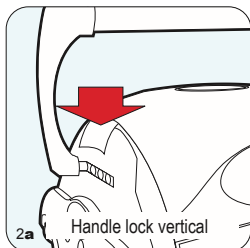


1

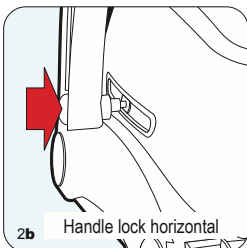


1a

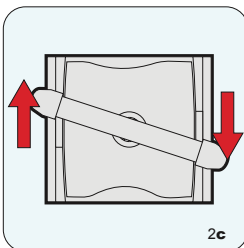
3. For proper operation, lock the moveable handle diagonally across the top of the cleaner's body. Push down on the **handle lock** mechanism and slide the handle all the way to the end (recommended one slot before the end), then release the lock. Depending on your model, the handle **lock button** might be **vertical** or **horizontal** (fig.2a, 2b). The handle will remain fixed in this position. Repeat this process on the other side of the cleaner.  
Remember, the handle must be fixed diagonally (fig.2c)



2a

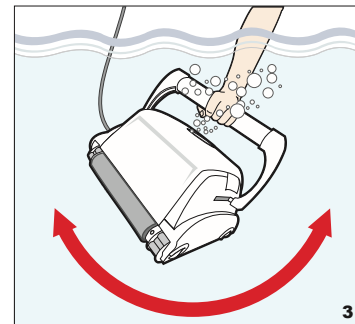


2b



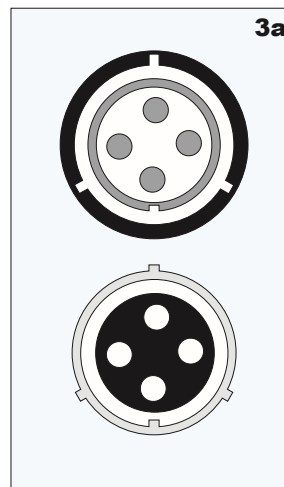
2c

4. Place the unit in the water. Turn the unit side to side in the water to allow air to escape from the body and then let the cleaner sink to the bottom of the pool (fig.3). Then, spread the cable over the surface of the pool as evenly as possible (fig.1).

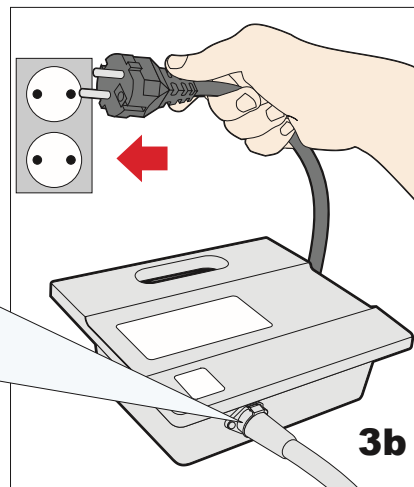


3

5. Plug the cable into the power supply. Make sure the key on the plug corresponds exactly with the key slot on the socket of the power supply (fig. 3a). Plug the power supply into a grounded outlet. Ensure that the electric outlet has been properly grounded (fig.3b). Press the "ON" button on the power supply. The light will glow indicating that the system is "ON" and the pool cleaner will start the cleaning cycle. The unit keeps record of the number of cleaning cycles. Only an authorized service center can display the accumulated cleaning cycles. (See details on the next page)



3a

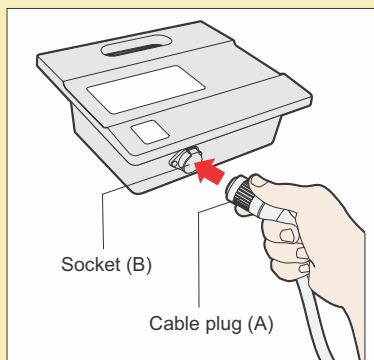
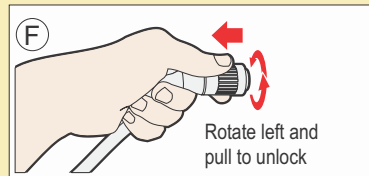
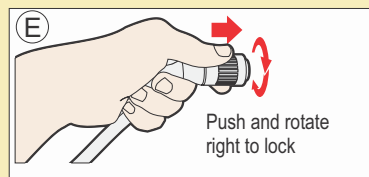
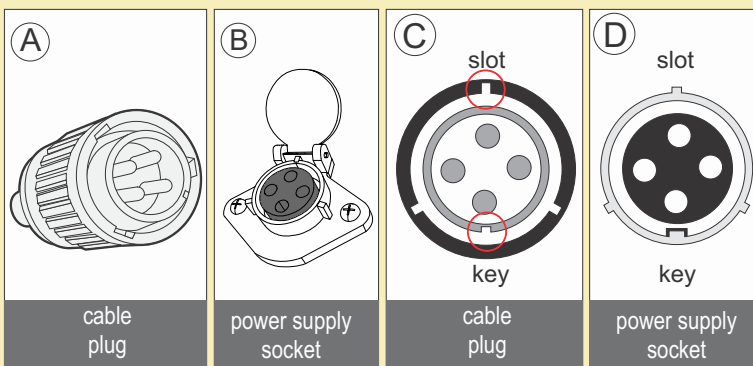


3b

## Plugs Type I

To plug the cable (Fig A) into the socket on the power supply (Fig. B), please do the following:

1. Prepare the plug as seen in (Fig. C) with the key and 3 outside slots exactly as shown.
2. Fit exactly the key and the slots from cable plug with the corresponding key and slots from the power supply socket. (Fig. D)
3. Push the plug into the socket of the power supply all the way in.
4. Once the plug is in, rotate the plug to the right to lock it into place (Fig. E).
5. To remove the plug, first rotate the plug to the left to unlock it, then pull it out (Fig. F).



## Grounding

The power supply must be connected to a grounded 3 conductor socket. The mains power supply must be connected via a GFCI (ground fault circuit interrupter) or RCD (residual current device) having a rated residual operating current not greater than 30mA.

## Fuse

The fuse must be changed by an authorized service agent or trained and qualified person only. For continued protection against risk of fire, replace only with the same type and rating of fuse.

## Maintenance and safety

The cover should not be removed except by an authorized service agent or trained and qualified person. No internal adjustment or component replacement can be carried out by the user. The power cable must be disconnected before removing the cover.

If the power supply cord is damaged, it must be replaced by an authorized service agent or trained and qualified person. Do not operate the supply if the cord is damaged.

## Environmental conditions

The power supply is designed to work both indoors and outdoors. However, the unit should not be operated in direct sunlight or be exposed to water. The power supply should not be operated in an ambient temperature in excess of 40°C.

## Physical

Dimensions (W \* D \* H) \_\_\_\_\_ 273mm \* 242mm \* 90mm

Weight \_\_\_\_\_ 1.9 Kg

## Electrical

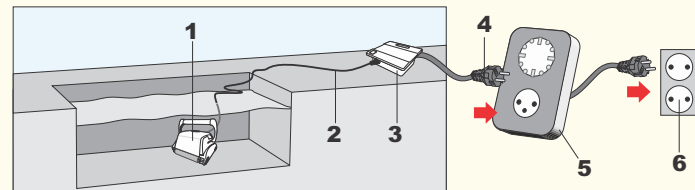
Input rating \_\_\_\_\_ 100-240V~, 50/60Hz, 210W

Output rating \_\_\_\_\_ 29V ,6.3A.

Storage temperature \_\_\_\_\_ -10° C - 60° C

Operating temperature \_\_\_\_\_ 0° C - 45° C

Ingress protection \_\_\_\_\_ IP54

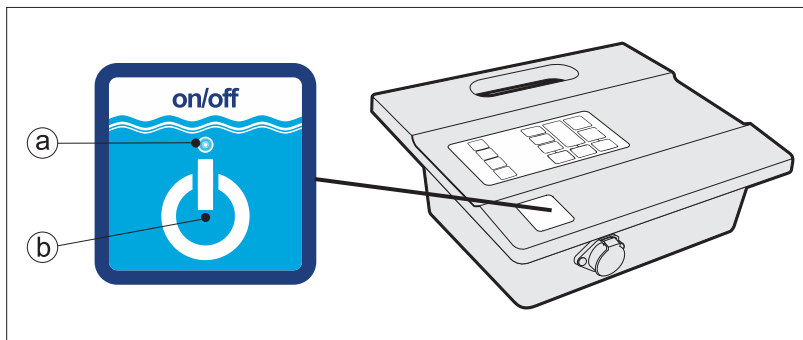


## External Timer Capability

This feature will enable the end user to program the cleaning schedule through an external timer (sold separately).

1. Unit
2. Cable
3. Power supply
4. Power supply plug
5. External timer
6. Outlet

## Operating the pool cleaner and power supply



### a. Power LED

The blue LED flashes when the power supply is in standby mode and lights continuously when the pool cleaner is operating. The power button switches between ON and STANDBY.

### b. "POWER" button

The button switches between "ON" and "STANDBY".

**IMPORTANT-** After every cycle the pool cleaner will automatically go to "standby". In case you want to turn the machine off during the working cycle, press the "power" button once and the LED will start flashing, indicating that the machine has stopped running.

### IMPORTANT:

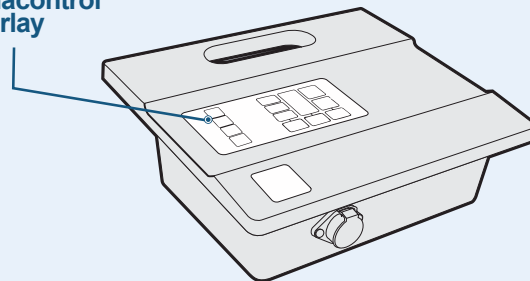
Please be sure to always keep your pool cleaner properly stored anywhere between 10 to 40 degrees Celsius (50 to 104 degrees Fahrenheit). This will keep the motors, plastics and seals protected. Failure to comply will result in loss of warranty.

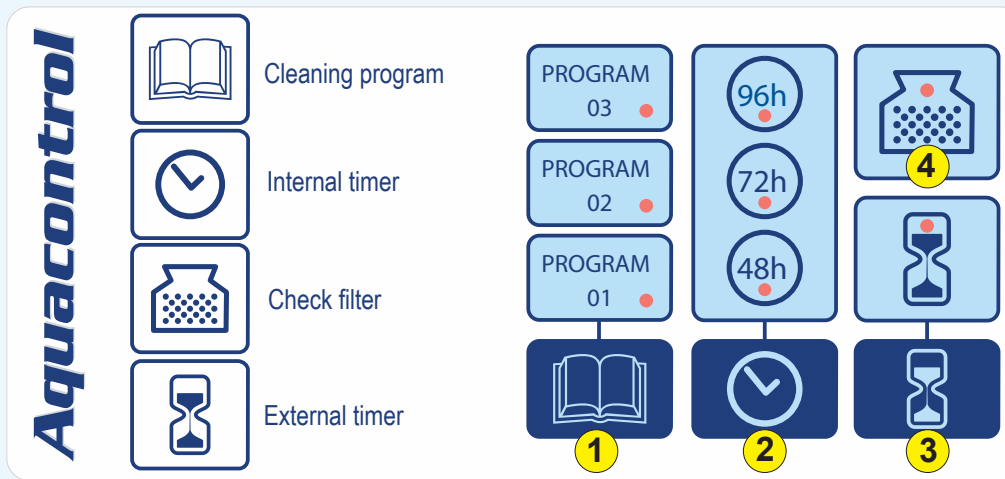
Robot can be used in water with temperatures ranging from 13°C to 35°C (55°F to 95°F). However, the recommended optimal temperature is between 22°C and 32°C (72°F and 90°F).

## Aquacontrol

The Aquacontrol is a unique control panel which communicates directly with the robot. This gives you the option to program the time so that the pool can always be cleaned per your request. If you prefer not to select this feature, the robot will work in default mode and choose the time parameters for you.

### Aquacontrol Overlay





**1. Cleaning program selection:**  
 Program 01 – 1 hour floor and wall cleaning.  
 Program 02 – 1.5 hour floor and wall cleaning.  
 Program 03 – 2 hour floor and wall cleaning.



**2. Internal timer - Automatic operation option:**  
 Every 48 hours  
 Every 72 hours  
 Every 96 hours

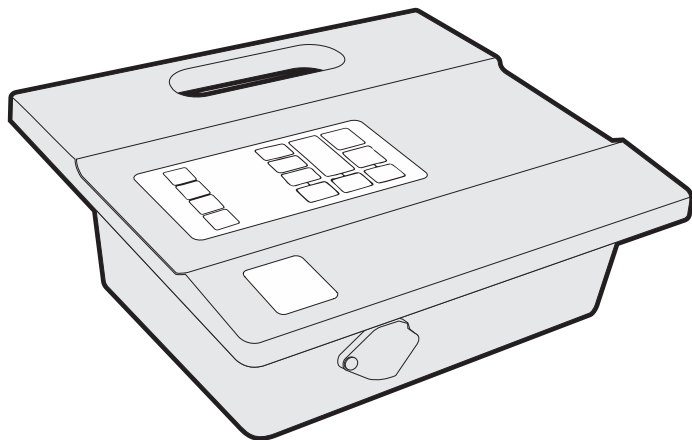


**3. External timer –**  
 This feature gives the option to the end user to program the cleaning schedule through an external timer (sold separately). Pressing this button enables and disables this feature.



**4. Check filter**  
 - Illuminated light means the filter bag must be removed, cleaned and properly installed back into the robot to work efficiently.

## Aquacontrol Power Supply Specifications



Physical	
Dimensions (W * D * H)	273mm * 242mm * 90mm
Weight	1.9 Kg
Electrical	
Input rating	100-240V~, 50/60Hz, 210W
Output rating	29V ,6.3A.
Storage temperature	-10° C - 60° C
Operating temperature	0° C - 45° C
Ingress protection	IP54

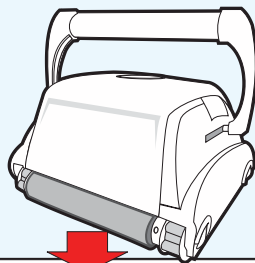
## Maintenance and adjustment

### CAUTION:

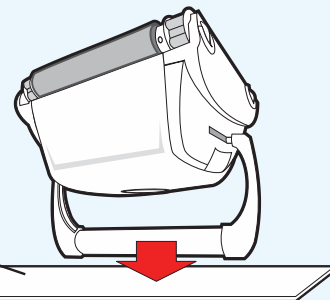
To avoid scratches and other blemishes appearing on your robot, simply find a smooth surface for it to rest on when cleaning the debris bag or performing minor adjustments.

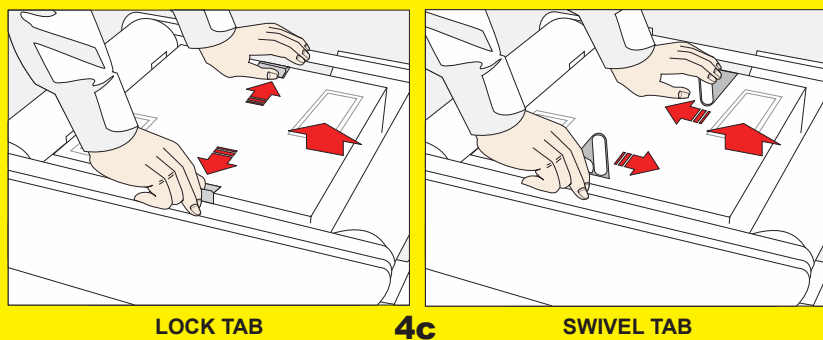
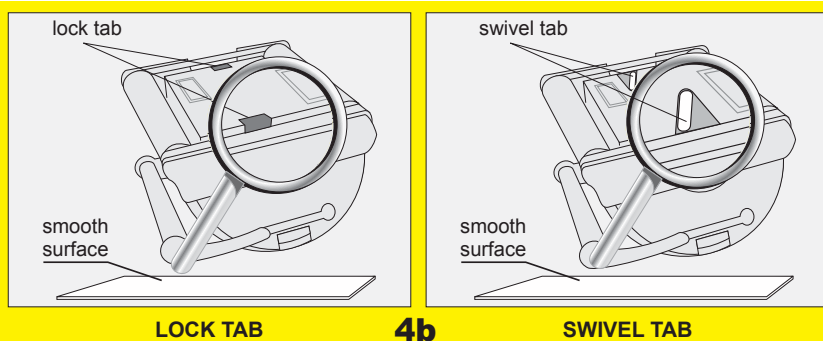
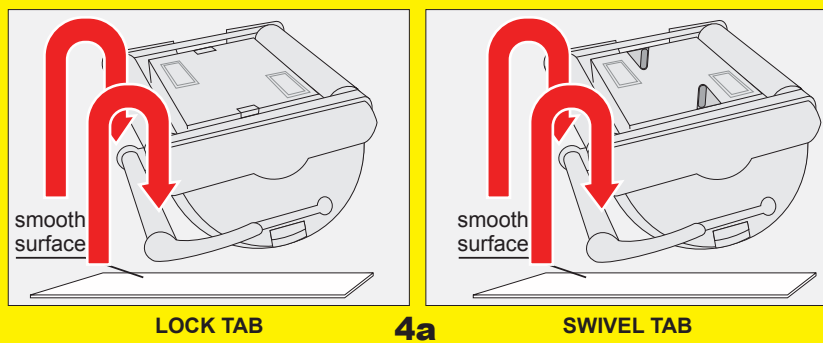
These scratches could produce changes in the robots soft and smooth edges resulting in potential damage to some flexible pool surfaces.

smooth  
surface



smooth  
surface





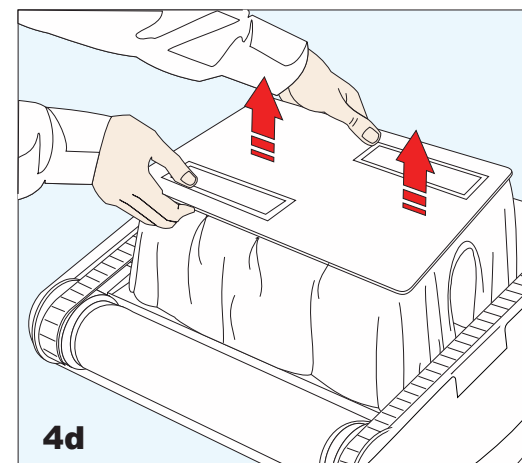
### CLEAN THE FILTER BAG AFTER EVERY CLEANING CYCLE

- Unplug the power supply. (Please keep the plug away from contact with water)
- If the unit is in the pool, gently pull the cleaner toward you using the cable until the handle is within reach. Use the handle (not the cable) to pull the cleaner out of the pool after allowing most of the water to drain from the unit.
- Lay the unit on its back on a smooth surface (in order to prevent scratches on the machine body), release the lock tabs and remove the bottom lid assembly. (fig.4a, 4b, 4c, 4d)

*(continue on the next page)*

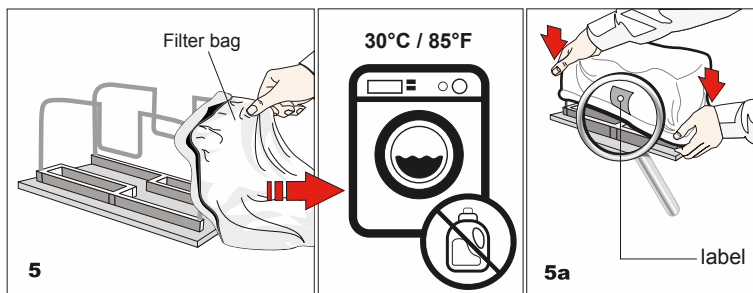
#### NOTE:

Depending on your model, there are 2 types of bottom lid releasing mechanisms: LOCK TAB or SWIVEL TAB. Please follow the instructions diagram according to your model.





# Maintenance and adjustment

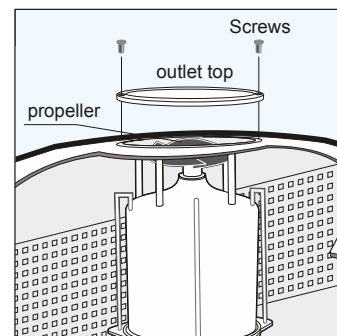
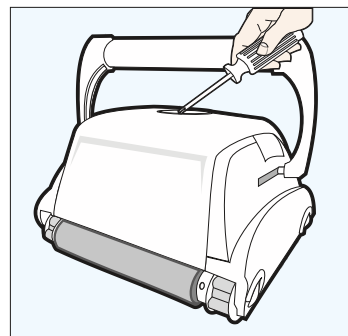


(continued from the previous page)

- d. Remove the filter bag from the support bars, turn it inside out and wash off all the dirt with a garden hose or in a sink. Squeeze the bag gently until the rinse water is clear. If necessary, machine wash the bag using only **cold water with NO DETERGENT!** (fig.5)
- e. Re-install the bag on the support bars with the label in the center of one of the long sides of the bottom lid (5a)
- f. Re-install the bottom lid assembly in the body. Push down on it until lock tabs will snap into place properly.

## IMPORTANT TIPS:

- Shut off and unplug the power supply every time you remove the cleaner from the water.
- Clean the filter bag after every cycle.
- Reverse the handle after every cleaning cycle to avoid tangling the cable.
- Periodically straighten out the floating cable.
- Replace worn brushes to ensure maximum cleaning performance
- Make sure that your pool cleaner positions itself properly on the wall. The machine handle must rest parallel to the water line upon reaching the surface of the water.
- Save your cleaner's packaging for off-season storage or for shipping the unit to your dealer if service is required.
- Leave your pool cleaner in the water for 15 to 20 minutes after every cleaning cycle.
- **Do not leave your cleaner in direct sunlight when not in use.**
- **Never leave the power supply in direct sunlight and avoid leaving it in the rain.**
- Occasionally, you should rinse your cleaner in clean, fresh water. This will lengthen the service life of the drive belts, drive tracks and scrubbing brushes.
- **Clean the propeller once a month**



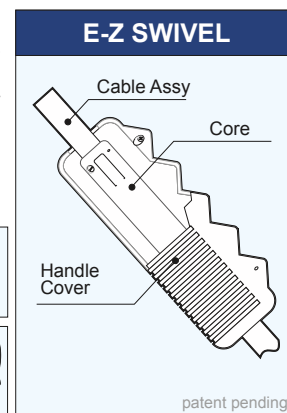
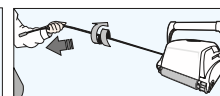
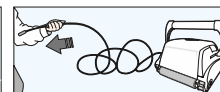
## Cleaning the pump propeller:

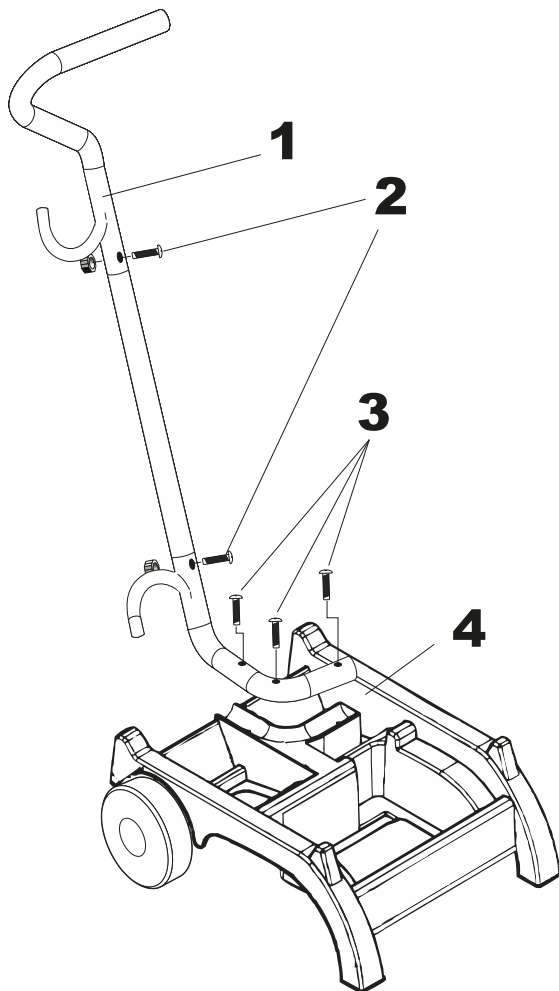
- 1) Take out the 2 (4) screws from the outlet top
- 2) Take out the outlet top and remove hair and other debris around propeller

## CABLE CARE

The cable may become twisted after a period of time in use. To correct this condition, simply lock the moveable handle on the top of the cleaner in the opposite diagonal direction. The pool cleaner will now travel in the opposite direction while cleaning your pool and the cable will uncoil. Check the cable periodically for external damage. If the problem persists, use the E-Z Swivel device.

Place the robot on the ground and unplug the cable from the transformer. With one hand, holding the E-Z Swivel, walk away from the robot, pulling the cable to its full length. The core will rotate inside the cover and in this way will untangle the cable.





### Parts

1. Caddy handle
2. Handle screws
3. Body screws
4. Caddy body

### Installation Instructions

1. INSTALL THE ENTIRE CADDY HANDLE using the two handle screws (2) as is shown in the picture.
2. INSERT THE CADDY HANDLE into the caddy body special place and fix it with three body screws (3) as is shown in the picture.

## PLEASE CHECK THE FOLLOWING BEFORE CALLING YOUR SERVICE CENTER

Before troubleshooting, the pool cleaner must be disconnected from the power supply and the power supply must be unplugged from the electrical outlet to prevent damage to the unit and possible personal injury.

For reference numbers, consult the parts list diagram located on the last page of the instructions.

### 1. Unit does not pump water or move:

- Check to see if electric outlet (22) has power.
- Check if transformer (16) is plugged into a grounded outlet and the grey cable assembly is plugged into the transformer.\*
- Switch the power supply "OFF" and "ON" a few times. Allow 45 seconds between "ON" and "OFF".
- Check for and remove any debris such as hair, string, or leaves that may be obstructing the free movement of the Drive Pulley (5), Drive Belts (6) , or Drive Tracks (7) .
- Check that the Drive Belts (6) and Drive Tracks (7) are properly aligned and are taut. Adjust or replace if necessary.

### 2. Unit does not pump water at all, or pumps slowly but moves:

- Check to see if propeller (1) is seized due to accumulation of hair or debris on the propellers. Remove the top screws on each outlet top (1) and clean the propeller. When reassembling the top cover, do not overtighten the screws.
- Check to see if the filter bag (12) is thoroughly clean. Clean as necessary.
- If a and b are negative, check the pump motors (2). If they are not functioning send the unit to your service center.

### 3. Unit does not move but does pump water:

- Check to see if forward/reverse motion is obstructed by foreign matter; hair, debris, etc. on drive belts (6) or drive tracks (7) or there is an entanglement with the power cord. Clean as necessary.
- Check if drive belts (6) have slipped out of place. Also check for proper tension of drive belts (6). If necessary replace belts.
- Check for loose drive motor (3) connections.
- If a, b, and c are negative, check the Master and Slave motors. If one or the other is not functioning, send the unit to your service center.

### 4. Unit does not pick up dirt and debris:

- Check 2a and 2b of this guide.
- Check the Intake Valve Flaps (23) on the underside of your unit. The Flaps should move freely to open and close. Clean and free the Valve Flaps (23) if necessary.

### 5. Unit does not seem to cover the entire pool:

- Most likely a thorough cleaning of the filter bag (12) is needed.
- Check to see that the grey cable (15) is properly spread out and is untangled.
- Allow the unit to run in the pool for the entire cleaning cycle.
- Make sure that the Floating Handle (14) is locked diagonally across the top of your unit's body.
- Check that the Pump Motor (2) is operating. Please refer to the Troubleshooting section titled ***"Moves But Does Not Pick Up Dirt And Debris"***
- After following all of the above, if there is still a problem, call your dealer for specific additional assistance.

### 6. Debris Comes Out Of The Aquabot When Removing It From Pool (Bottom Lid Does Not Close Properly)

- Lock Tabs (24) - Check that the Lock Tabs (24) are not warped. They should be straight and aligned with the unit's body.
- Intake Valves (23) - Check that the Intake Valve Flaps on the underside of your unit (in the Bottom Lid ) move freely to open and close. Clean Flaps if necessary.

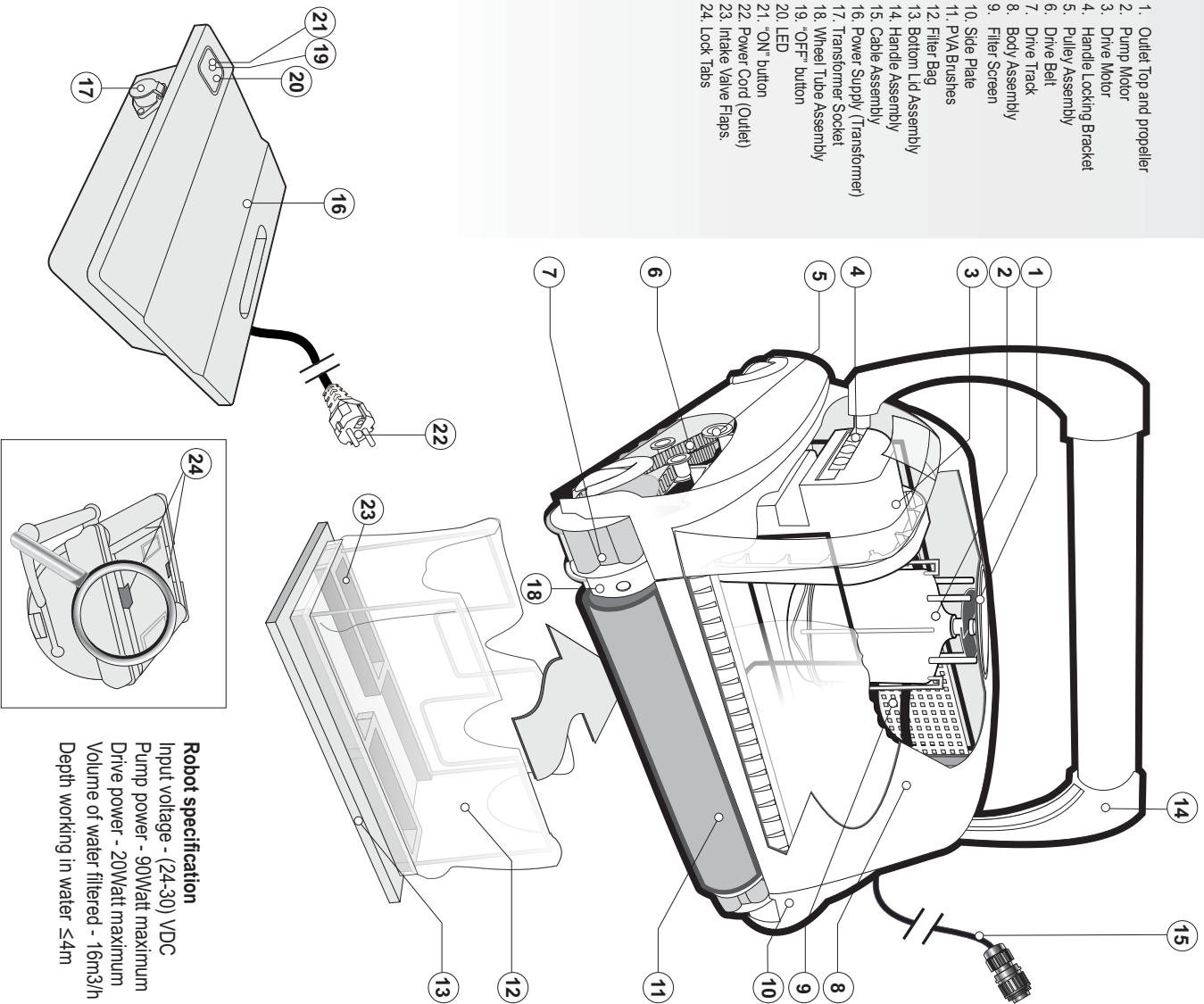
### 7. The cable is twisted:

- Reverse the diagonal position of the handle.
- Use the E-Z Swivel (see *"Cable Care"* chapter)

\*The transformer cord can only be replaced with the aid of special purpose tools normally available only to authorized dealers, distributors and service centers.

# Operating the pool cleaner

1. Outlet Top and propeller
2. Pump Motor
3. Drive Motor
4. Handle Locking Bracket
5. Pulley Assembly
6. Drive Belt
7. Drive Track
8. Body Assembly
9. Filter Screen
10. Side Plate
11. PVA Brushes
12. Filter Bag
13. Bottom Lid Assembly
14. Handle Assembly
15. Cable Supply (Transformer)
16. Power Supply (Transformer)
17. Transformer Socket
18. Wheel Tube Assembly
19. "OFF" button
20. LED
21. "ON" button
22. Power Cord (Outlet)
23. Intake Valve Flaps
24. Lock Tabs



## Robot specification

Input voltage - (24-30) VDC  
 Pump power - 90Watt maximum  
 Drive power - 20Watt maximum  
 Volume of water filtered - 16m3/h  
 Depth working in water ≤4m

Astral Pool Australia Pty Ltd (ABN 97 007 284 504) ("Astral Pool") provides the following warranty in relation to its Robotic Pool Cleaners.

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

The benefits of this warranty are in addition to any rights and remedies imposed by Australian state and federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any state or federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

Your Astralpool Robotic Pool Cleaner is covered by a limited 3 year warranty against defect in material and assembly.

Parts	Warranty Period
Robot Motor, Drives and Electrical System	3 Years
Transformer	2 Years
The rollers, tracks, pulleys, filter cartridge or bag	1 Year
Caddy (if included)	1 Year

1. If a fault covered by warranty occurs, the customer must first contact AstralPool at the contact address listed below, or an Authorised AstralPool Service Agent.
2. Any warranty claim must be accompanied by:
  - (a) proof of purchase;
  - (b) full details of the alleged defect; and
  - (c) appropriate documentation (such as historical and maintenance records).
3. The customer must make the Product available to AstralPool or its Authorised AstralPool Service Agent for inspection and testing. AstralPool or its Authorised AstralPool Service Agent will attend the premises where the Product is installed for inspection and testing.
4. If such inspection and testing finds no defect in the Product, the customer must pay AstralPool's usual costs of service work and testing. If such inspection and testing finds a defect that is not covered by this warranty, the customer must pay AstralPool's usual costs of service work plus any parts and labour required to repair the Product, unless recoverable from AstralPool on the failure of any statutory guarantee under the ACL.
5. If your Robot Cleaner needs to be returned to Astralpool the following is required:
  - (a) Your Robot Cleaner must be packaged carefully including your name, address and contact number.
  - (b) Delivered freight prepaid to your nearest AstralPool Warehouse.
  - (c) You must also include a copy of your invoice showing date of purchase or date of handover of your swimming pool.
  - (d) Description of the fault.
6. For Service please return to your nearest AstralPool Trade Centre which can be found at:  
<http://www.astralpool.com.au/contact>

## EXCLUSIONS

The warranty will not apply where:

- (a) the customer is in breach of the Terms and Conditions of Sale;
- (b) the Product was used for a purpose other than one it was intended for;
- (c) the Product was repaired, modified or altered by any person other than AstralPool;
- (d) the Product has not been installed, maintained and/or operated in complete compliance with the installation and operating instructions and any instructions by AstralPool;
- (e) the Product has been subject to accident, negligence, alteration, abuse or misuse.

The warranty does not extend to:

- a) normal wear and tear;
- b) weather and other environmental conditions including but not limited to storm, flood, and/or heat wave damage; or
- c) service and maintenance items.

Examples of exclusions include but are not limited to:

- Incorrect installation
- External power spikes / surge
- Normal wear and tear of consumable parts such as rollers, pulleys, drive belts and filter cartridge/bag

## LIMITATIONS

AstralPool makes no express warranties or representations other than set out in this warranty.

The repair or replacement of the Product or part of the Product is the absolute limit of AstralPool's liability under this express warranty.

**Melbourne**

39-45 Cyber Loop  
Dandenong VIC 3175  
P: 03 8796 8600

**Townsville**

17 Auscan Crescent  
Garbutt QLD 4814  
P: 07 4796 0100

**Sydney Seven Hills**

2/2 Welder Road  
Seven Hills NSW 2147  
P: 02 9853 2100

**Sydney Moorebank**

6/30 Heathcote Road  
Moorebank NSW 2170  
P: 02 8778 9500

**Adelaide**

13 William Street  
Mile End South SA 5031  
P: 08 8152 7600

**Brisbane**

1/27 Millenium Place  
Tingalpa QLD 4173  
P: 07 3308 5400

**Perth**

97 Sheffield Road  
Welshpool WA 6106  
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