



# UF 80/100 ULTRA FINE CARTRIDGE FILTER


## INSTALLATION AND OPERATING INSTRUCTIONS



## IMPORTANT SAFETY PRECAUTIONS


**ATTENTION INSTALLER:** This guide contains important information about the installation, operation and safe use of this product. This information should be given to the owner and/or operator of this equipment after installation or left on or near the filter.


**ATTENTION USER:** This manual contains important information that will help you in operating and maintaining this filter. Please retain it for future reference.

 **WARNING**- Before installing this product, read and follow all warning notices and instructions which are included. Failure to follow safety warning and instructions can result in severe injury, death or property damage.

## CONSUMER INFORMATION AND SAFETY

The Astralpool UF Series cartridge filter is designed and manufactured to provide many years of safe and reliable service when installed, operated and maintained according to the information in this manual and the installation codes referred to in


later sections. Throughout the manual, safety warnings and cautions are identified by the  symbol. Be sure to read and comply with all of the warnings and cautions.

 **WARNING:** Do not operate the filter until you have read and understand clearly all the operating instructions and warning messages for all equipment that is a part of the pool circulating system. The following instructions are intended as a guide for initially operating the filter in a general pool installation, however each installation may have unique conditions where the starting procedure could be different. Failure to follow all operating instructions and warning messages can result in severe injury, death or property damage.

 **WARNING: THIS FILTER OPERATES UNDER HIGH PRESSURE.**

When any part of the circulating system, (filter, pump, valves, clamp etc) are serviced, air can enter the system and become pressurized. Pressurized air can cause the lid to be blown off, which can result in severe injury, death, or property damage. To avoid this potential hazard, please follow these instructions.

1. Before repositioning valve(s) and before beginning the assembly, disassembly or adjustment of the clamp of the filter or any other service of the circulating system, **TURN THE PUMP OFF** and shut **OFF** any automatic controls to ensure the system is NOT inadvertently started during the servicing, Open the **AIR BLEED VALVE** in the top of the filter lid and wait until all pressure is relieved.
2. Whenever installing the filter clamp, follow the filter clamp installation instructions exactly.
3. Once service on the circulating system is complete, **FOLLOW THE RESTART INSTRUCTIONS EXACTLY**
4. Maintain circulation system properly. Replace worn or damage parts immediately
5. Be sure that the filter is properly mounted and positioned according to instructions provided.


 **WARNING:** Due to the potential risk that can be involved, it is recommended that the pressure test be kept to the minimum time required by the local code. Do not allow people to work around the system when the circulation system is under pressure test. Establish a barrier and post warning signs around the pressurized equipment. If the equipment is located in a plant room, lock the access doors and post warning signs. Never attempt to adjust any closures or lids or attempt to remove or tighten bolts on the system when pressurized. These actions can result in a separation or failure of the system components. This instantaneous release of pressure can cause components to be accelerated to high velocities and to travel great distances. These components could cause severe personal injury or death if they were to strike a person.


 **WARNING: Risk of electrical shock or electrocution.**

This pool filter must be installed by a qualified pool serviceman in accordance with the National Electrical Code (NEC) and all applicable local codes and ordinances.

Always disconnect power to the pool equipment at the circuit breaker before servicing any of the equipment. Ensure that the disconnected circuit is locked out or properly tagged so that it cannot be switched on while you are working on the pool equipment. Failure to do so could result in serious injury or death to service people, pool users or others due to electric shock.

Position the filter and the air relief valve to safely direct water drainage and purged air or water. Water discharge from an improperly positioned filter or valve can create an electrical hazard that can cause severe personal injury as well as damage property.

 **WARNING:** To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.

 **CAUTION:** This filter is for use with permanently installed pools and may be used with hot tubs and spas if so marked. Do not use with storable pools, A permanently installed pool is considered in or on the ground or in a building such that it cannot be readily disassembled for storage. A storable pool is constructed so that it may be readily disassembled for storage and reassembled to its original integrity.

## GENERAL INSTALLATION INFORMATION.

The following information should be read carefully as it outlines the proper manner of care and operation of your filter system. You can expect maximum efficiency and product life from your filtration system by following these instructions and taking the necessary preventative maintenance.

- \* Have a trained professional perform all pressure testing
- \* Do not connect the system to a high pressure or city water systems.
- \* Trapped air in the system can create a hazardous condition. **MAKE SURE** to purge all air from the system before operating or testing of the equipment.
- \* **DO NOT PRESSURE TEST WITH COMPRESSED AIR**
- \* Check local codes for restrictions on backwash to waste piping, separation tank requirements.
- \* Piping must conform to local/state plumbing and sanitary codes
- \* Support piping independently to prevent strains on the filter or valve
- \* Fittings restrict flow, for best efficiency, use the fewest possible fittings
- \* A check valve installed between the filter inlet will prevent contaminants from draining back into the Pool.
- \* A check valve installed between the filter and heater will prevent hot water from backing up into the filter and deforming the internal components.
- \* All wiring, grounding and bonding of associated equipment must meet local and/or National Electrical Code (NEC) standards

## GENERAL OVERVIEW

The Astralpool UF Cartridge filter features 4 easily accessible and removable filter cartridges. When water passes through these cartridges, microscopic impurities like dirt, algae and some forms of bacteria are filtered out, giving you water that really sparkles.

The 4 cartridges design greatly increases the filter's internal surface area, meaning a much greater cleaning capacity for every cycle without the need for a larger filter. Cleaning couldn't be easier, just simply removing the clamp band and lifting the lid off. To access the 4 cartridges.

## INSTALLATION

Only a Qualified service person should install the Astralpool UF Cartridge filter.



### **WARNING – Risk of electrical shock or electrocution.**

Position the filter and allowing for the air/water bleed valve located in the lid to safely direct water drainage and purged air or water. Water discharged from an improperly positioned filter can create an electrical hazard that can cause severe personal injury as well as damage property.



### **WARNING – THIS FILTER OPERATES UNDER HIGH PRESSURE**

Never subject the filter to pressure in excess of the maximum working pressure, even when conducting hydrostatic pressure testing. Pressures above the maximum working psi pressures can cause the lid to be blown off. Which can result in severe injury, death or property damage

1. The filter should be mounted on a level concrete slab. Position the filter so that the instructions, warning and pressure gauge are visible to the operator. It should also be positioned so that the piping connections, control valve and drain port are convenient and accessible for servicing and winterizing.
2. Install electrical controls (timers, Chlorinators, power points) at least 6 feet from the filter. This will allow you enough room to stand clear of the filter during start up.
3. Allow sufficient clearance around the filter to allow visual inspection of the clamp is correctly installed around the tank flanges. Using a soft mallet tap the clamp to ensure uniform loading during the clamp tightening.
4. Allow enough space above the filter to remove the filter lid for cleaning and servicing. This distance should be a minimum of 2 feet
5. The Astralpool UF Cartridge filter has 1 inlet, 2 outlets and a drain port. Either inlet can be used (top inlet height for other brands heaters, bottom inlet to suit HiNRG 175, HiNRG 250 or HiNRG 400 heater. Whichever port you use the other will have to be plugged with plug cap supplied with filter
6. Make all plumbing connections in accordance with local plumbing and building codes. Check local codes for restrictions on backwash to waste piping, separation tank requirements. Allow minimum of 1 hour for glue to dry on pipe fittings before pressuring up the system.
7. Filter plumbing connections are provided with an o-ring seal to avoid damage to the o-rings, use only a silicone base lubricant on the o-rings. Do not use a petroleum based lubricate as it degrades the o-rings.
8. Install the pressure gauge (supplied with the filter) into the marked hole in the lid, using Teflon tape on the gauge thread.
9. If the filter is installed below water level, isolation valves must be installed on the inlet & outlet to enable the filter to be dismantled for cleaning without the loss of water from the pool or spa.
10. It is recommended that a 3 way valve be installed on the return line to allow draining of water from the pool or spa when necessary.
11. The maximum working pressure of this filter is 50 psi. Never subject this filter to pressure in excess of the amount, even when conducting hydrostatic pressure testing. Pressures above 50 psi can cause the lid to be blown off, which can result in severe injury, death or property damage

When performing hydrostatic pressure testing or when testing for external leaks of the completed filtration and plumbing system, ensure that the maximum pressure that the filtration system will be subject to **DOES NOT EXCEED THE MAXIMUM WORKING PRESSURE OF ANY OF THE COMPONENTS CONTAINED WITHIN THE SYSTEM**. In most cases the maximum working pressure will be stated on each component of the system.

If doubt exists as to the pressure to which the system will be subjected, install an Automatic pressure relief or pressure regulator in the circulation system for the lowest working pressure of any of the components in the system.

## GENERAL FILTER INFORMATION



### **WARNING: THIS FILTER OPERATES UNDER HIGH PRESSURE.**

When any part of the circulating system, (filter, pump, valves, clamp etc) are serviced, air can enter the system and become pressurized. Pressurized air can cause the lid to be blown off, which can result in severe injury, death, or property damage.

To avoid this potential hazard, please follow these instructions.

1. Before repositioning valve(s) and before beginning the assembly or disassembly or adjustment of the clamp or any other service of the circulating system.
2. Turn the pump OFF and shut off any automatic controls to ensure the system is not inadvertently started during the servicing.
3. Undo the bleed valve in the top of the lid slowly to relief air pressure from the filter until all pressure from the filter is relieved.
4. Whenever installing the filter clamp **FOLLOW THE FILTER CLAMP INSTALLATION INSTRUCTIONS EXACTLY.**
5. Once the service on the circulating system is complete, **FOLLOW THE RE-START PROCEDURE INSTRUCTIONS.**
6. Maintain circulation system properly. Replace worn or damaged parts immediately
7. Ensure that the filter is properly mounted and positioned according to instructions provided.

## CLAMP INSTALLATION.

Please follow the following instructions exactly to prevent the lid from blowing off during system restart or later operation.

1. Perform the following steps before working on any part of the circulating system.
2. Turn the pump off and shut off any automatic controls to ensure that the system is not inadvertently started during servicing
3. Open up the air bleed screw located in the lid to remove air pressure and leave open until all air pressure is relieved.
4. Be certain the o-ring is in correct position in the lower tank half groove, fit the top filter lid carefully over the lower half of the filter tank ensuring oring stays in position as doing so.
5. Holding the ends of the filter clamp apart, position the center segment of the filter clamp over both upper and lower tank flanges. Bring the ends of the clamp together, while ensuring the T-BOLT located correctly in 1/2 of the clamp. While holding the 2 halves together screw on the brass nut until you are able to let go of the clamp and it stays in position.
6. Begin to tighten the brass nut with a "wrench, tighten the brass nut until the gap between the two clamps is approx. 1 finger width. 5/8"(16mm)to 3/4"(19mm). **DO NOT** over tighten beyond this gap specified

## PREPARING DIATOMITE FOR FILTER

Your filter requires diatomaceous earth (D.E. or diatomite) for proper filtration and operation. Your filter elements must be pre-coated with this material in order to protect their surfaces and provide the most efficient filtering action. Refer to the table below for proper quantity to use with your filter. We recommend the use of D.E. which is sold and labelled for use with swimming pools and spas. These grades of D.E, typically have a median particle size of 34 microns, which is ideal for most applications.

1. The Astralpool UF Cartridge filter listed below shows the appropriate amounts of diatomite to be used to pre-coat the filter elements. Using an old 500ml container or something similar, fill level to the top with diatomite. This is equal in weight of ½ lb of diatomaceous earth. DO NOT “PACK” or compress diatomite into the 500ml container.
2. Mix the required amount of diatomite with sufficient water in a bucket to make a thin, milky mixture.

Filter area (sq ft)	Weight of UF	No of 500ml Containers
80	2.75 kg (6 lbs)	16
100	4.5 kg (10lbs)	20

3. Follow the instructions below for coating the filter elements to introduce the slurry of the diatomite into the filter.

## COATING OF THE FILTER ELEMENTS

**⚠ CAUTION-** The following information should be read very carefully as it outlines the proper manner of care and operation of your filter. You can expect maximum efficiency and life from your filter by following these instructions and taking the necessary preventative care.

1. Open the air bleed valve in the top of the filter lid
2. Prepare recommended amount of diatomaceous earth by mixing it with water in a bucket until it is the consistency of milk ( see above PREPARING DIATOMITE)
3. On initial start-up, the pump must be primed by filling the hair lint basket with water. You may have to do this several times before the pump primes
4. Follow the steps outlined in START INSTRUCTIONS for system start up for PRIMING the filtration system.
5. With the filtration system now primed and operating correctly, add the Diatomite Slurry from the bucket directly into the top of the skimmer. With the pump running and the pool skimmer valve open, pour the mixture directly into the skimmer. The slurry will be drawn into the filter.
6. Your filter is now operational. Note down the original starting pressure on the pressure gauge on the filter and record it below.
7. Clean your filter (BACKWASH) when pressure reads between 10 to 15 psi higher than the original starting pressure. Your filter pressure reading will increase as it removes dirt from your pool. However, this build-up of pressure will vary due to different bathing loads, temperature, weather conditions and so on.

ORIGINAL STARTING PRESSURE.....psi

CLEAN FILTER WHEN GAUGE REACHES.....psi

## STARTING INSTRUCTIONS

**⚠ WARNING: THIS FILTER OPERATES UNDER HIGH PRESSURE.**


When any part of the circulating system, (filter, pump, valves, clamp etc) are serviced, air can enter the system and become pressurized. Pressurized air can cause the lid to be blown off, which can result in severe injury, death, or property damage. To avoid this potential hazard, please follow these instructions.

1. Before start up, make sure the elements are in the filter and the clamp band is correctly fitted and tightened.
2. Open the air bleed screw, located in the lid. Rotate anti clockwise 2 full turns.
3. Open the suction and return line valves(where fitted)
4. Stand clear of the filter, then start the pump.
5. As the system “primes up” air will be released via the air bleed screw. Leave the air bleed screw open until a solid stream of water appears from the air bleed screw. Shut the air bleed screw by turning it clockwise until fully done up.
6. The system is now primed and should be operating correctly.
7. The system is not working correctly if, a solid stream of water does not appear from the air bleed screw, or the pressure gauge indicates pressure before water out flow appears from the air bleed valve..
8. If either condition exists, switch off the pump immediately, open valves in the water return to relieve pressure from the system..

## CLEANING ELEMENTS

Clean the cartridges when the flow to the pool reduces or the pressure gauge increases by 10 - 15 psi.

1. Stop the pump, close valves on the suction and return lines
2. Open the air bleed valve (located in the filter lid) Allow all pressure to be relieved from system.
3. Open the drain plug at base of the filter to drain the filter of water.
4. Loosen the brass nut on the clamp using a 3/4" wrench, Loosen until you are able to remove the clamp from the filter.
5. Carefully remove the top manifold from the 4 elements by lifting up from the elements..
6. Carefully remove each element from the filter.
7. Clean the cartridges by using a garden hose without a nozzle, direct water spray at the element to dislodge and wash away accumulated foreign matter. Flush each cartridge element both inside and outside
8. Hose out inside of the base of filter and inside of the lid.
9. Clean air relief and hose attached to the manifold
10. Replace the cartridges into the filter ensuring they are correctly located on the bottom spigot of the filter.
11. Refit the top manifold ensuring it is correctly fitted into the 4 elements and the internal pipe work.
12. Clean the filter body o-ring before refitting, ensure it is free from dirt.
13. Place the lid carefully over the elements and lower onto the lower body of the filter. Ensure o-ring stays in place.
14. Holding the ends of the filter clamp apart, position the center segment of the filter clamp over both upper and lower tank flanges. Bring the ends of the clamp together, while ensuring the T-BOLT located correctly in 1 1/2 of the clamp. While holding the 2 halves together screw on the brass nut until you are able to let go of the clamp and it stays in position.
15. Begin to tighten the brass nut with a "wrench, tighten the brass nut until the gap between the two clamps is approx. 1 finger width.(5/8"to 3/4"). DO NOT over tighten beyond this gap specified
16. Open the valves on suction and return lines, open up the air bleed valve in lid, restart the pump.
17. Wait for constant stream of water from the air bleed valve and close valve.
18. Check for leaks from around clamp band
19. Refer back to COATING OF FILTER ELEMENTS.

 **WARNING-** Please ensure all manufactures posted instructions, warnings and cautions when using Baquacil® or Baqua® clean.

**NOTE:** Special care must be taken when cleaning filter elements used in swimming pools and spas using Baquacil® as a sanitizer. Because of the way Baquacil® works, the filter element must be cleaned more thoroughly and more frequently than in a chlorine system. If extreme care is not taken to completely remove all residue from the filter media, a build-up will occur. This build up will significantly shorten the life of the filter element. Baquacil® is a mild coagulant which bacterial cells as well as other small particles contributed by the environment, bathers, etc into particles large enough to be trapped by the filter. In comparison with all other trapped contaminants in a typical pool or spa the amount of bacterial cells that are deposited on the filter minimal. The resulting deposit is a gray sticky film which can only be removed with Baqua® clean. If TSP or any TSP type cleaner is used prior to stripping the film, the cleaner and the gray film will combine to form a gum like substance. Once this occurs, the substance cannot be removed from the media and the filter cartridges will have to be replaced.

## REPLACING FILTER CARTRIDGE ELEMENTS

Filter cartridges element life will vary with pool/spa conditions such as bather load, wind, dust, etc. you can expect an average Element life of 3 years under normal conditions.

To replace the elements, follow steps in the **CLEANING FILTER ELEMENTS**

## PUMP PRIMING

With the pump OFF,

1. Remove the lid from the pump strainer and pour in approximately 1 gallon of water or until strainer is fully covered
2. Replace the pump lid, ensuring it is fitted correctly
3. If valve(s) have been installed on the pump suction line, close before filling strainer. Open again after lid has been securely fitted in place. Any valves on the return lines should be open. The pump should not need to be re-primed unless the pump has been drained for servicing, or winterizing( refer to the pump instruction manual provided with the pump)

## NEVER LOOSEN THE CLAMP BAND WHEN PUMP IS OPERATING OR THE SYSTEM IS UNDER PRESSURE

MODEL	PART NO.	ELEMENT PART NO.	FILTER AREA	MAX FLOW RATE G/Hr	MAX FLOW RATE G/M	4 HR TURN OVER	6 HR TURN OVER	PUMP SIZE
UF 80	53945	78085 X 4	80 sq ft	5,520	92	22,080	33,120	750w 3000w
UF 100	53946	78086 X 4	100 sq ft	5,520	92	22,080	33,120	750w 3000w

## TROUBLESHOOTING



**WARNING: THIS FILTER OPERATES UNDER HIGH PRESSURE.**

When any part of the circulating system, (filter, pump, valves, clamp etc) are serviced, air can enter the system and become pressurized. Pressurized air can cause the lid to be blown off, which can result in severe injury, death, or property damage.

**NOTE; Turn off power to the filtration system prior to attempting any service or repair.**

PROBLEM	CORRECTION ACTION	
<b>AIR ENTERING THE FILTER</b>	Correct any conditions in your filtration system that allows air to enter the system	<p>Low water level in pool or spa- skimmer is starving for water with pump running. Add water to pool or spa</p> <p>Air bubbles or low water level in pump hair and lint basket are caused by the following factors:</p> <ul style="list-style-type: none"> <li>Low water level</li> <li>Clogged skimmer basket</li> <li>Split suction cleaner hose</li> <li>Leak in pump hair and lint lid</li> <li>Leak in pump suction line</li> <li>Air bubbles coming out of water return lines into pool or spa with pump running(see steps above)</li> </ul>
<b>LIMING UP</b>	A stiffening of the fabric caused by mineral deposits It usually is due to deposits of either magnesium or calcium or both	Removal of these may be accomplished by soaking the grids in six (6) parts water to one (1) part hydrochloric acid (muriatic acid)
<b>CLOUDY OF DIRT</b>	A brief "cloud" of dirt may appear immediately when the filter starts	This is a characteristic of Diatomite filters
<b>SHORT FILTER RUNS</b>	Until the water initially put into the pool has been completely filtered, short filter runs are normal	<p>Plaster dust can be responsible for short filter runs, requiring frequent cleaning</p> <p>Elements may be loaded with oils, debris etc. clean elements, refer to Cleaning Filter Elements</p>
<b>PRESSURE DROPS ON PRESSURE GAUGE</b>		If pressure drops on gauge, shut off power to pump and turn motor shaft with your fingers. If it turns freely then the pump must be disassembled and the impeller checked to see if it is clogged. If it is not frozen or clogged then there is an

		obstruction in the line between the pool and the pump.
<b>PRESSURE REMAINS HIGH AFTER BACKWASH</b>		If pressure remains high after backwash, backwash filter again, if still high, treat for conditions covered by LIMING UP above.
<b>MAINTAIN YOUR PRESSURE GAUGE IN GOOD WORKING ORDER</b>	The pressure gauge is an important part of the filter system. It is your primary indicator of how the system is operating	<p>Check the operation of your pressure gauge in the following manner:</p> <p>The pressure gauge should go to zero (0) when the system is turned off and pressure is relieved.</p> <p>The pressure gauge should indicate pressure when the system is operating.</p> <p>The pressure gauge should be readable and not damaged in any way.</p> <p>Replace the pressure gauge if it is not operating correctly</p>
<b>DIATOMITE IS CONTINUOUSLY ENTERING THE POOL</b>		<p>Inspect the elements for any tears and holes</p> <p>Inspect the internal air bleed if broken</p> <p>Inspect the elements and make sure the elements are positioned vertically and properly seated between the upper manifold and lower manifold.</p>

## MAINTENANCE OF YOUR FILTER

**Maintenance Schedule:** Your new product incorporates moving parts and withstands high velocity water with chemicals in it. Some of these parts will wear in the normal course of use and require regular checks and maintenance. Performing these checks and maintenance will identify parts that have worn and require repair/replacement before further serious damage is sustained. A small amount of regular care and attention to your pool equipment will help ensure long life and trouble free performance.

Timing	Maintenance Check	Service action (if required)
Every 2 Weeks	Check pressure gauge. If pressure increase is greater than 10-15 PSI cleaning may be required	In accordance with instructions, clean elements with a high pressure cleaner or purpose made element cleaner
Every 3 Months	<p>Check inlet/outlet o'rings for leaks</p> <p>Check operation of pressure gauge – salt water can prematurely reduce the life of a gauge</p>	<p>Isolate Pump, turn power off, clean and grease O rings or replace if necessary</p> <p>Replace gauge if required</p>
Once a Year	Compare operating pressure of a cleaned filter to initial pressure (when new). Also check for signs of damage to elements	If pressure is more than 8 – 10 PSI different from cleaned elements to new filter, replace elements

**Important note:** Regular maintenance is important to ensure long life and trouble free performance of your pool equipment. If unable to perform the maintenance yourself, contact [www.jacuzzi.com](http://www.jacuzzi.com) who will arrange a trained service technician to perform the maintenance for you.



## WARRANTY

AstralPool Australia Pty Ltd (ABN 97 007 284 504) ("AstralPool") provides the following warranty in relation to its CL series cartridge filters ("Product").

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

### WARRANTY

AstralPool warrants that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship during the warranty period. The warranty periods are set out below and commence 30 days after the date of purchase (to allow for installation). The warranty period may vary for different parts of the Product.

Parts	Warranty Period
Filter body, lid and locking ring	5 years
Filter Element	12 months
'O'rings and gasket seals	12 months

If a defect appears in the Product before the end of the warranty period and AstralPool finds the Product to be defective in materials or workmanship, AstralPool will, in its sole discretion, either:

- (a) Replace or repair the Product or the defective part of the Product free of charge; or
- (b) Cause the Product or the defective part of the Product to be replaced or repaired by an Authorised AstralPool Service Agent free of charge.

AstralPool reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

### WARRANTY CLAIMS

1. If a fault covered by warranty occurs, the customer must first contact AstralPool at the contact address listed below, or an Authorised AstralPool Service Agent.
2. Any warranty claim must be accompanied by:
  - (a) Proof of purchase;
  - (b) Full details of the alleged defect; and
  - (c) Appropriate documentation (such as historical and maintenance records).
3. The customer must make the Product available to AstralPool or its Authorised AstralPool Service Agent for inspection and testing. AstralPool or its Authorised AstralPool Service Agent will attend the premises where the Product is installed for inspection and testing. If the Product is installed:
  - (a) Outside a capital city metropolitan area; and
  - (b) is not within a 20 km radius of an Authorised AstralPool Service Agent;Then the customer may have to pay a travel fee.
4. If such inspection and testing finds no defect in the Product, the customer must pay AstralPool's usual costs of service work and testing. If such inspection and testing finds a defect that is not covered by this warranty, the customer must pay AstralPool's usual costs of service work plus any parts and labour required to repair the Product, unless recoverable from AstralPool on the failure of any statutory guarantee under the ACL.

### Exclusions

The warranty will not apply where:

- (a) The customer is in breach of the Terms and Conditions of Sale;
- (b) The Product was used for a purpose other than one it was intended for;
- (c) The Product was repaired, modified or altered by any person other than AstralPool;
- (d) The Product has not been installed, maintained and/or operated in complete compliance with the installation and operating instructions and any instructions by AstralPool;
- (e) The Product has been subject to accident, negligence, alteration, abuse or misuse.

The warranty does not extend to:

- a) Normal wear and tear;
- b) Weather and other environmental conditions including but not limited to storm, flood, and/or heat wave damage; or
- c) Service and maintenance items.

Examples of exclusions include but are not limited to:

- Over tightening of locking ring or union fittings
- Damage to element caused by use of high pressure water cleaners

### Commercial Installations

On commercial installations, such as health clubs, motels/hotels and hydrotherapy facilities, the warranty is limited to parts and in field labour (within capital city metropolitan areas or 20 km radius of Authorised AstralPool Service Agents) for a period of 12 months from the date of purchase plus 30 days to allow for installation.

### LIMITATIONS

AstralPool makes no express warranties or representations other than set out in this warranty.

The repair or replacement of the Product or part of the Product is the absolute limit of AstralPool's liability under this express warranty.

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

Record your Equipment details here for quick reference:

Model No.: \_\_\_\_\_

Serial No.: \_\_\_\_\_

Initial Pressure (p.s.i.): \_\_\_\_\_



**INST412**



[sales@astralpool.com.au](mailto:sales@astralpool.com.au)  
[www.astralpool.com.au](http://www.astralpool.com.au)